



Production Supervisor/Manager

Crossroads Seamless USA, LLC - Winamac, IN 46996

Job Overview:

We are seeking a dedicated and experienced Supervisor to join our team. In this role, you will be responsible for overseeing daily operations, managing staff, and ensuring exceptional customer service. The ideal candidate will possess strong leadership skills and have a proven track record in retail management. You will play a crucial role in training and developing employees while maintaining high standards of performance and efficiency.

Responsibilities

- Supervise daily operations to ensure smooth functioning of the store
- Manage inventory control and oversee purchasing decisions
- Conduct employee orientation and training programs to enhance team performance
- Lead recruitment efforts, including interviewing potential candidates
- Handle payroll processing and bookkeeping tasks accurately
- Ensure effective cash handling procedures are followed by all staff
- Maintain high levels of customer service and address any customer inquiries or issues promptly
- Oversee merchandising, pricing strategies, and retail math calculations
- Implement sales management techniques to drive revenue growth
- Foster a positive work environment through effective team management and communication
- Utilize time management skills to prioritize tasks efficiently
- Conduct regular performance evaluations and provide constructive feedback to team members

Experience

The ideal candidate should have:

- Proven supervisory experience in a retail environment
- Strong negotiation skills with the ability to resolve conflicts effectively
- Experience in managing budgets and financial reporting
- Familiarity with point-of-sale (POS) systems and cash handling procedures
- Excellent organizational skills with attention to detail
- Bilingual or multilingual abilities are a plus for enhancing customer interactions
- Knowledge of marketing strategies relevant to retail sales is preferred
- Strong communication skills, both verbal and written, with an emphasis on phone etiquette



If you are passionate about leading teams, driving sales, and providing outstanding customer experiences, we encourage you to apply for this exciting Supervisor position.

Job Type: Full-time

Benefits:

- 401(k)
- 401(k) matching
- Dental insurance
- Health insurance
- Paid time off
- Tuition reimbursement

Work Location: In person
